CREATING A BRAND THAT APPEALS TO LOYAL CUSTOWERS

with Christal Farias



WHO THE HECK IS CHRISTAL FARIAS?







ONE THING YOU MUST UNDERSTAND





NOW WHAT?



- Date your target market
- What do you bring to the table?
- Who is your biggest competition?
- Make a plan
- Brand identity
- Trademark
- Advertising or die
- Create a place people want to be
- Social media & an online presence
- Combatting the internet
- This is a hobby not a necessity, you MUST make it fun!



DATE YOUR TARGET MARKET

Who are they?

What do they look like?

How old are they?

How much money do they make?

Are they married?

Do they have kids?

Where do they hangout?

What do they do for fun?

Go where they go.

Do what they do.



WHO THE ARE YOUR CUSTOMERS?

Target Market Categories

Geographic

- City, State, Community, Address
- Climate, Region

Demographic

- Gender, Age, Income
- Occupation, Education, Household size

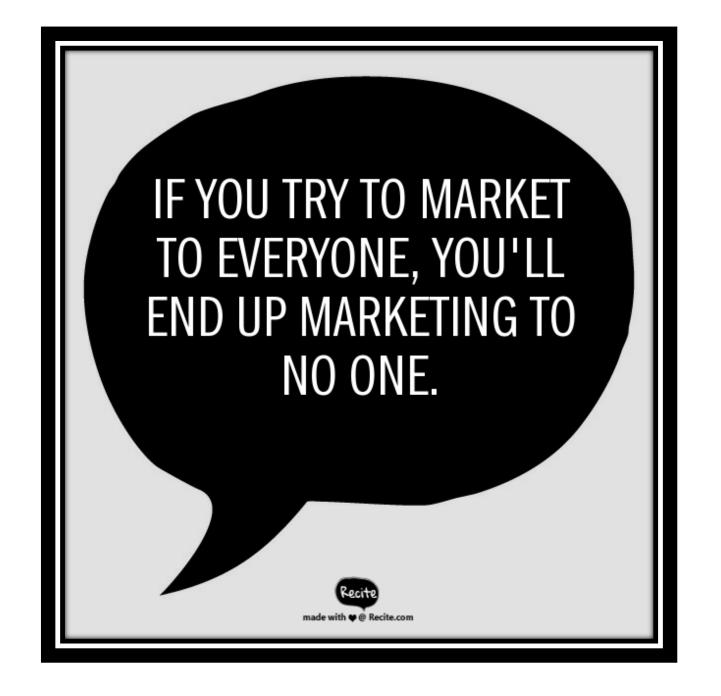
Psychographic

 Similar or Different Attitudes, Values & Lifestyles

Behavioral

Product Loyalty & Brand Loyalty







WHAT DO YOU BRING TO THE TABLE?



- Are you the cheapest?
- Do you have the best selection?
- Do you have the newest stuff?
- Do you have the best hours?
- Are you the most accessible?
- Are you the most knowledgeable?
- Do you ship the fastest?
- Do you have the best website?
- Is your store the most attractive?



THE OTHER GUY

Who is your biggest competitor? Where are they located?

Is there enough to go around?

What are their hours?
What are they good at?
What are they terrible at?

How can you do it better? How?



MAKE A DEAN



DESIGN YOUR BRAND'S IDENTITY

BRAND

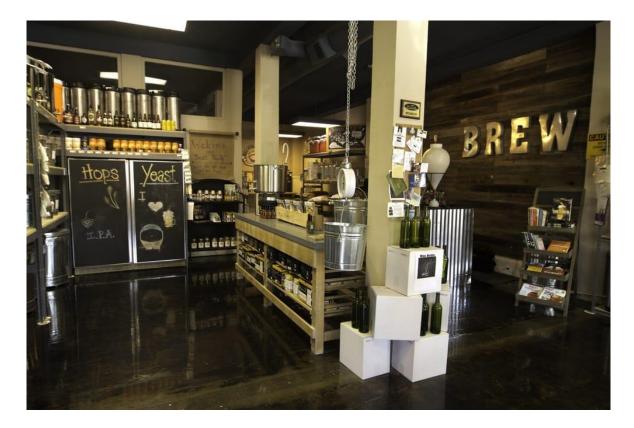
a brand is the set of expectations, memories, stories and relationships that, taken together, account for a consumer's decision to choose one product or service over another.

IDENTITY

the visual devices used to represent the company. Identity systems are outlined in the

company "style guidelines", which serve as a framework to ensure their corporate image is consistent.





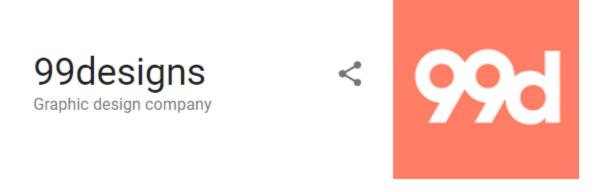




PICKA NAME SOMEONE EISE DOESN'T HAVE

LOGO

the central, identifiable visual element that helps customers discover, share and remember a company's brand. Usually it's in the form of an icon or logotype.



Local College Students

Hire a Reputable Graphic Designer

LOGO



Red

- Encourages appetite; often used by fast food chains
- Creates a sense of urgency
- Is frequently used for clearance sales
- Associated with movement, excitement and passion
- Is high in energy and immediately pulls focus
- Physically stimulates the human body, affecting nerve impulses, raising blood pressure and heart rate

Blue

- Associated with peace, water and reliability
- Provides a sense of security and promotes trust in a brand
- Curbs appetite and stimulates productivity
- Most common color used for offices and conservative corporate brands
- Calming mind, providing a sense of tranquility and space
- Young people associate blue with maturity

THE PSYCHOLOGY OF COLORS



























Green

- Associated with health, tranquility and nature
- Also associated with money and wealthy people or brands
- Frequently used for promoting environmental issues
- Green stimulates harmony in the brain and encourage balance between body and emotions, leading to decisiveness

Purple

- Associated with royalty, wisdom and respect
- Stimulates the problem solving area of the brain as well as creativity
- Frequently used for beauty and anti-aging products
- Represents a creative, wise and imaginative brand, service or product

Orange & Yellow

- Increases cheerfulness and optimism
- Yellow makes babies cry, while orange can show caution
- Stimulates logic centre of the brain and promotes enthusiasm
- Of used too frequently, can create a sense of anxiety



Black

- Associated with authority, power, stability and strength
- Often is a symbol of intelligence
- Frequently used to trim down appearance of sizes on items
- Can often overwhelm people if it is used too frequently

Grey

- Symbolize feelings of practicality, timelessness and solidarity in life
- Too much grey often leads to feelings of nothingness
- Though grey is nice to have, it can draw in emotions of old age, death and depression

White

- Associated with feelings of purity, cleanliness and safety
- White can be used to project the absence of color or neutrality
- Using white can spark a sense of creativity since it acts as a clean state



SLOGAN

Slogan or a tagline is "a catchphrase or small group of words that are combined in a special way to identify a product or company,"

- Your slogan tells what you do, generates excitement and sets the expectation
- Live better, payless
- We're loving it
- Nationwide is on your side
- Have it your way
- Just Do IT
- Because you're worth it



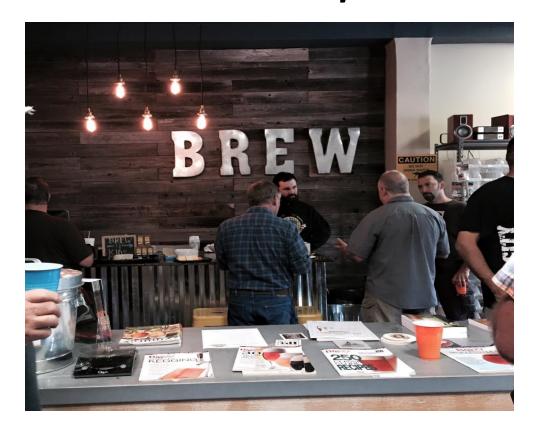
YOUR FONT IS YOUR VOICE

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TRADEWARK

Beer Belly











EDVERTISE OR DIE

CREATE A SPACE PEOPLE WANT TO BE

Before



After





IN A HOBBY STORE PEOPLE COME BECAUSE THEY WANT TO BUY. LET THEM.

Disorganized



Organized





SOCIAL MEDIA & ONLINE PRESENCE

















DEED - IUN

Beer is Social so keep the party ball rolling...

Brew Days

Bottle Shares

Local Festivals

Anniversary Party

Field Trips

Brew Club

Home-brew Competitions

BJCP Study Groups

Meet the Brewers

Off-Flavors Course



THE CUSTOMER EXPERIENCE

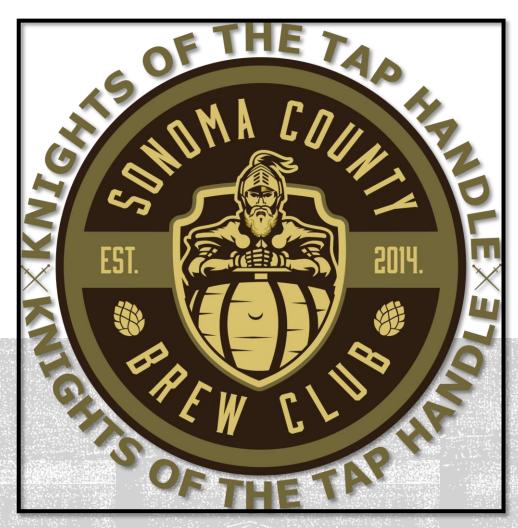






HOMEBREW CLUB







Petalums Hills Brewing Co



Randy Gremp 3rd St Ale Works



Brad Barmore Sports Meats Beer



Wesley Deal Barrel Brewing Co



Manuel Mussen
Old Redwood Brewing Co



Join Us... 3:00p to 6:00p @ Beer Belly

We will be accepting English, Irish, German & Belgian style beers, no sours!

22oz of beer required for judging, extra to share encouraged

Contestants need arrive by 3:00p

Contestants should be prepared to briefly introduce their beers to

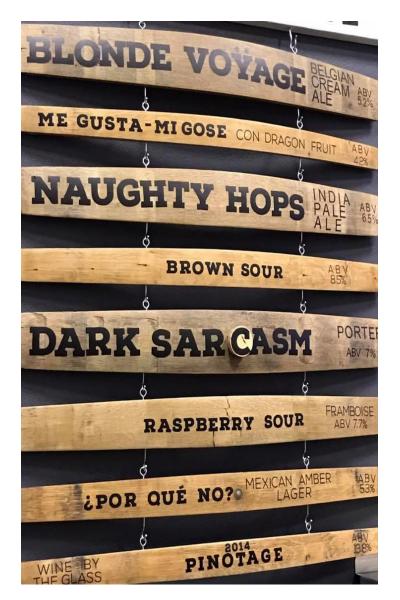
the judges

You may submit up to 2 different beers if pre-registered

CO-BRANDING



TEAM UP WITH LOCAL MANUFACTURERS









SUPPORT THE LOCAL BEER COMMUNITY & THEY WILL SUPPORT YOU















OUES TIONS?

